



Eagle Copters Maintenance Ltd.

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Calgary, Alberta, Canada
T2E 7G9

Telephone Number: (403) 250-7370

Fax Number: (403) 250-7110

Website: www.eaglecopters.com

Primary Business

Eagle Copters is proud to offer the following services to the aviation community. Maintenance, repair and overhaul of helicopters including structural repair and overhaul, dynamic component repair and overhaul, turbine engine repair and overhaul, avionics, electrical and instrument system installation and maintenance, bonded material stores, aviation parts sales and distribution and engine and component leasing, rental and exchange programs. We also offer our support and service experience to accommodate developments and changes to maintenance philosophy within the aviation industry.

Management Personnel

| | |
|------------------------------------|-------------------|
| President/CEO | Barry Kohler |
| Accountable Executive | Mike O'Reilly |
| Vice-President Eagle Leasing | JC Blandin |
| Director of Operations | Kelly Labas |
| Person Responsible for Maintenance | Marty Boyce |
| Quality Assurance Manager | Marty Boyce |
| Project Planner | Joe Djorganoski |
| Project Planner | Brad Jones |
| Project Planner | Stephanie Russell |
| Engine Shop | Kelly Labas |
| Component Shop Manager | Dan Rothenbusch |
| Paint Shop Manager | Mike McAllister |
| Stores Manager | John Ross |
| Maintenance | Kelly Labas |

General

Years in business: Founded in 1975

Facility size: 83,000 sq. ft.

Number of personnel:

 Production: 51

 Quality Assurance: 03

 Administrative: 18

 Total: 70



Approved Certificates

| | Certificate Number | Expiration Date |
|------------------------|-----------------------|------------------|
| Transport Canada | AMO 6-81 ¹ | Continuous |
| EASA | 145.7028 ¹ | 1 February 2017 |
| Republic of Chile | E-333 ¹ | 6 September 2017 |
| Bell Helicopter Canada | | Current to Date |

¹ See www.eaglecopters.com to view certificates

Quality System

| | Yes | No | N/A |
|---|-----|----|-----|
| 1. Does the organization have an established Quality Program? | ✓ | | |
| 2. Does the organization have a Quality Manual? | ✓ | | |
| 3. Does the management of the organization approve the Quality Manual? | ✓ | | |
| 4. Does the Quality Manual clearly define the quality functions and responsibilities? | ✓ | | |
| 5. Are Quality Manuals current and available to employees? | ✓ | | |
| 6. Are inspection stamps used and adequately defined? | ✓ | | |
| 7. Do Quality Assurance personnel have direct access to appropriate levels of management so that quality issues can be resolved and corrected in a timely manner? | ✓ | | |
| 8. Does the organization have an internal audit program in place that includes non-compliance corrective actions? | ✓ | | |
| 9. Is the organization adequate to perform work? | ✓ | | |
| 10. Do supervisors have a Transport Canada Aircraft Maintenance Engineers License? | ✓ | | |
| 11. Does the organization have a procedure for reporting defects and un-airworthy conditions to the customer and Transport Canada? | ✓ | | |

Material Handling and Storage

| | Yes | No | N/A |
|---|-----|----|-----|
| 1. Does the organization have a system for the control and storage of products having a defined shelf life? | ✓ | | |
| 2. Are all incoming parts and materials subjected to a documented receiving inspection? | ✓ | | |
| 3. Are materials and parts properly handled and stored to prevent damage and contamination? | ✓ | | |

Traceability

| | Yes | No | N/A |
|--|-----|----|-----|
| 1. Does the organization provide copies of quality records when requested? | ✓ | | |
| 2. Are records traceable by an identification number and is this referenced on documents provided to the customer? | ✓ | | |
| 3. Does the management of the organization approve the Quality Manual? | ✓ | | |

Technical Records

| | Yes | No | N/A |
|---|-----|----|-----|
| 1. Records of work performed are maintained for a minimum of <u>5</u> years. | ✓ | | |
| 2. Does the organization provide tear down reports with completed packages (when requested)? | ✓ | | |
| 3. Do the records contain a description of the work performed? | ✓ | | |
| 4. Does the organization have an established system in place to ensure technical data is current? | ✓ | | |
| 5. Is uncontrolled technical/reference data marked as such and segregated from controlled data? | ✓ | | |

Purchasing

| | Yes | No | N/A |
|--|-----|----|-----|
| 1. Does the organization maintain an approved vendor list? | ✓ | | |
| 2. Does the Quality Assurance Department approve the selection and use of vendors? | ✓ | | |
| 3. Are Quality Assurance requirements specified on purchase orders? | ✓ | | |
| 4. Are source inspections performed at vendor facilities (when required)? | ✓ | | |

Control of Customer Supplied Material

| | Yes | No | N/A |
|--|-----|----|-----|
| 1. Does a system exist for the control, storage and maintenance of customer supplied material? | ✓ | | |

Measure and Test Equipment Calibration

| | Yes | No | N/A |
|---|-----|----|-----|
| 1. Does the organization have a system to ensure company and personal tools and test equipment are maintained serviceable and calibrated? | ✓ | | |
| 2. Are all inspection, measuring and test equipment calibrations traceable to a national standard? | ✓ | | |
| 3. Is there a procedure for controlling and/or preventing out-of-service and due-for-calibration tools and equipment from being used? | ✓ | | |

Control of Non-conforming Material

| | Yes | No | N/A |
|---|-----|----|-----|
| 1. Does the organization have a system in place to adequately identify, segregate and dispose of non-conforming material? | ✓ | | |

Corrective Action

| | Yes | No | N/A |
|--|-----|----|-----|
| 1. Does the organization have a corrective action system to correct deficiencies and prevent recurrence? | ✓ | | |
| 2. Does senior management review the corrective action plan? | ✓ | | |

Training

| | Yes | No | N/A |
|--|-----|----|-----|
| 1. Does the organization have a documented training program for all inspectors and technicians? | ✓ | | |
| 2. Does the training program include all mechanics, inspectors and technical supervisors? | ✓ | | |
| 3. Is classroom and on-the-job training documented and are records maintained for those training programs? | ✓ | | |
| 4. Are training records for engineers, technicians and support staff retained for 2 years after the person leaves the company? | ✓ | | |